

Dear Ronald,

I'm writing this letter of compliment to express my sincere thanks to you who has served us well with your patience and professional attitude during our renovation period.

Despite having very tight lead-time, you managed to complete the project on schedule with excellent work quality. Even though there were some issues during the renovation period, you are very quick, professional and tactful in handling those issues.

With our budget constraint for this renovation, you have thoughtfully meet our expectation and made the whole process less stressful for us! Above all, I must compliment your patient in handling our 'difficult' neighbours!

I would not hesitate to recommend your company to my friends, in fact I already done so.

Once again, thank you and your team for the excellent work done!

Yours sincerely,
Christine Liew
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