



16th March 2009

Re:

June Loh Wai Lan

Ritchie creative design

No. 144 upper Bukit Timah road

~~303-03~~ Beauty World Centre

Singapore 588177

To whom it may concern,

Jones the grocer Dempsey hill recently engaged the services of Ritchie creative design to co ordinate and implement a series of renovation works to our retail store in Dempsey hill.

The work consisted of repair work to the existing flooring, paint work, furniture and electrical light fittings as well as installing additional lighting and building new wooden display shelves. Due to the complicated nature of the repairs and limited hours in which this work could be performed most of the work was done after hours and overnight.

I was very impressed with the professional manner in which June Loh Wai Lan and her team members completed the tasks and left the store clean and ready for trade the next morning. All the works were completed on time and on budget with any extra works clearly discussed before being added to the invoice or fixed complimentary at no extra charge.

So far the follow up and after sale service has been excellent and I have no hesitation in recommending June or Ritchie creative design to any prospective clients and will engage them for any future renovation or interior design work required by Jones the grocer Singapore.

Yours sincerely

A handwritten signature in blue ink, consisting of several overlapping loops and a long horizontal stroke extending to the right.

Bruce chapman

General Manager