

17th December 2008
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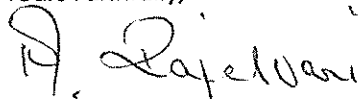
To Whom It May Concern,

This is to confirm that Ms June Loh Wai Lan ,of Ritchie Creative Design, supervised the alterations and renovations carried out in my new home. Throughout the design and renovation process, I found Ms Loh to be thoughtful and respectful of my ideas and concerns, listening carefully before offering suggestions. She has helped me develop my own ideas rather than force her own concepts on me. Ms Loh has tremendous collaborative style; she doesn't overwhelm. I've worked with other decorators who want to put their own mark on the home, but June's a different kind of decorator. She's the only one I've ever had that will listen. She helped me get in touch with my own likes and dislikes and allowed me to express myself in selecting the styles and feeling in each room.

I enjoyed her enthusiasm and sense of humour. She is an excellent communicator and is dependable in her follow-through. The small little things such as guarantee cards having to be filled in etc were taken care of by Ms Loh which I know I would have completely forgotten about from all the stresses of moving house. This is something I really appreciated as it is not exactly part of her job requirement. She does certainly go the extra mile. It has been about a year now and she is still the one making the phone calls when there is a problem that arises with the bathroom or kitchen from normal wear and tear and I feel very much at ease. She exhibited extraordinary creativity and a strong knowledge of products, fabrics and services; her customer service skills are unmatched.

I can honestly say Ms Loh is a real talent and I would recommend her to anyone wanting their new homes in safe hands.

Yours Faithfully,



Mdm Rajesvari S.M.